

## HOW TO REGISTER

As an MCB customer you are empowered for registering to the Call Center by an easy way

Fill out the Call Center Enrollment form available at your home branch.

### **Procedure through your Home Branch...**

Please fill out the Call Center Registration form available at your parent branch and attach a copy of your CNIC before submission.

Within seven working days your form will be processed, kindly call up the MCB Call Center any time after seven working days to avail call center services.

### **GUIDELINES TO HELP YOU FILL THE FORM CORRECTLY**

#### **Enrollment is easy:**

1. Fill out this form in completion with a black pen and using only **CAPITAL** letters.
2. Mention all account relationships nationwide that you have with MCB including account titles, account numbers, branch names, etc.
3. Attach a copy of your CNIC.
4. Drop the form at the MCB branch you collected the form from. (The stamp present on the form is there as a ready reference to remind you).
5. Within seven working days your form will be processed.
6. Kindly call up the MCB Call Centre and get all online services.