

1BILL Customer FAQ's

1. What is 1BILL?

1BILL is a service of the 1link switch which allows customers to make payment of bills, invoices and credit cards conveniently.

Note: Payments of MCB Credit Cards cannot be made via 1BILL credit card tab as this service is ONLY for payments of other bank credit cards. To make payment of MCB Credit Card you are requested to access the "Payments" tab on MCB Mobile App and click on the tab titled "Payment for MCB Credit Card" to execute payment.

2. I cannot find 1BILL in my MCB Mobile app?

Please uninstall and reinstall MCB Mobile Banking App from the respective app store(s). The 1BILL tab is available under the "Payments" section of the MCB Mobile Banking App.

3. Do I have to add beneficiaries again for 1BILL credit cards payment?

No, only new beneficiaries will require addition through the "beneficiary management" tab.

4. Which payments can I make from 1BILL?

You can make the following payments:

- Other bank credit card payments
- Invoice payments
- Top up / Partial payments

5. How do I make other bank credit card payments through 1BILL?

Please follow the below steps for payment execution:

Note: If you have earlier added beneficiaries for other bank credit card payments, you need not add them again, for addition of new beneficiaries please follow the below process:

To Add a New Beneficiary:

- Select beneficiary addition
- Select 1BILL Tab
- Select and Add other banks credit card number
- Confirm beneficiary details
- Enter OTP to complete

To Make Payment:

- Select 1BILL tab
- Select other banks credit card number (added as beneficiary)
- Enter payment amount and confirm
- Enter OTP to complete

6. How do I make invoice payments?

Please follow the below steps for payment execution:

To Add a New Beneficiary:

- Select beneficiary addition option
- Select 1BILL Tab
- Select Invoice Payments Tab
- Enter beneficiary details
- Confirm beneficiary details
- Enter OTP to complete

To Make Payment:

- Select 1BILL tab
- Select Invoice Payments Tab
- Select invoice details (added as beneficiary)
- The app will fetch payment amount (partial payment is not permissible in this payment module)
- Enter OTP to complete

7. How do I make Top up /Partial payments?

Please follow the below steps for payment execution:

To Add a New Beneficiary:

- Select beneficiary addition option
- Select 1BILL Tab
- Select Top up Payments Tab
- Enter beneficiary details
- Confirm beneficiary details
- Enter OTP to complete

To Make Payment:

- Select 1BILL tab
- Select top up Payments Tab
- Select top up details (added as beneficiary)
- Enter payment amount
- Enter OTP to complete

8. Where can I find list of billers of 1BILL?

A list of billers is attached under Annexure A for your convenience.

9. Where can I find the list of billers under 1BILL?

List of billers is attached on the next page under Annexure A of this FAQ.

Note: Currently 1BILL credit cards payment are live only on the below list of banks:

- MCB Bank
- SCB
- Bank Alfalah
- Allied Bank
- HBL
- Askari Bank
- Faysal Bank
- UBL
- Silk Bank
- Bank Al Habib
- JS Bank

Bill Payment Companies Available on 1LINK (1BILL BPS)



S.#	Company Name	Prefix	Category
1	ABL AMC	122526	Invoice/Voucher
2	AKD Investment	102534	Top Up
3	Al Meezan Investment	100264	Top Up
4	Apna Bank - Loan	102762	Top Up
5	Ary Digital	100279	Top Up
6	Askari Investment	127526	Top Up
7	Bafl Aggregator - EOBI	100223	Top Up
8	BAFL - Loans	102231	Top Up
9	BOP Aggregator / PESSI	173774	Invoice/Voucher
10	Central Depository Company - Investor Account Services(CDC LAS)	102324	Top Up
11	Central Depository Company CDC	100232	Invoice/Voucher
12	Connect Dot Net	100236	Invoice/Voucher
13	Connect Dot Net	102361	Top Up
14	ConnectPay/PayPro	100027	Invoice/Voucher
15	Daewoo	100323	Invoice/Voucher
16	Defense Housing Authority Islamabad-Rawalpind Dhair	103424	Invoice/Voucher
17	DP World	100037	Invoice/Voucher
18	Eastern Federal Union Conventional (EFU)	100338	Invoice/Voucher
19	Eastern Federal Union Islamic (EFU)	103384	Invoice/Voucher
20	Engro	136476	Invoice/Voucher
21	Faisalabad Water And Sewerage Authority (FWASA)	139272	Invoice/Voucher
22	FINJA	134652	Invoice/Voucher
23	Foree	136733	Invoice/Voucher
24	Foree	136731	Top Up
25	Gujranwala Electric Power Company (GEPCO)	143726	Invoice/Voucher
26	Haball	142225	Top Up
27	Hyderabad Electric Supply Corporation (HESCO)	104372	Invoice/Voucher
28	Hyderabad Water And Sanitation Agency (HWASA)	149272	Invoice/Voucher
29	Indus Motors	100462	Invoice/Voucher
30	Institute Of Business Administration (IBA)	100422	Top Up
31	Jazz Cash	105299	Invoice/Voucher
32	Jubilee Life Insurance Adhoc (JLIADH)	105541	Invoice/Voucher
33	Jubilee Life Insurance IND	105544	Invoice/Voucher
34	Jubilee Life Insurance NIND	105546	Invoice/Voucher
35	Karachi Electric K-Electric	100053	Invoice/Voucher
36	Karachi Electric New Connection KENC	100536	Invoice/Voucher
37	Karachi Water And Sewerage Board KWSB	105972	Invoice/Voucher
38	Keenu	100837	Top Up
39	Lahore Electric Supply Company (LESCO)	153726	Invoice/Voucher
40	Lahore University Of Management Sciences (LUMS)	105867	Invoice/Voucher
41	MLC - Abbottabad Cantonment Board	165212	Invoice/Voucher
42	MLC - Attock Cantonment Board	165213	Invoice/Voucher
43	MLC - Bahawalpur Cantonment Board	165229	Invoice/Voucher
44	MLC - Bannu Cantonment Board	165204	Invoice/Voucher
45	MLC - Cantonment Board Clifton	165233	Invoice/Voucher
46	MLC - Cantonment Board Taxila	165214	Invoice/Voucher
47	MLC - Chaklala Cantonment Board	165201	Invoice/Voucher
48	MLC - Cherat Cantonment Board	165207	Invoice/Voucher

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S.#	Company Name	Prefix	Category
49	MLC - D.I. Khan Cantonment Board	165208	Invoice/Voucher
50	MLC - Faisal Cantonment Board	165235	Invoice/Voucher
51	MLC - Gujranwala Cantonment Board	165222	Invoice/Voucher
52	MLC - Havelian Cantonment Board	165215	Invoice/Voucher
53	MLC - Hyderabad Cantonment Board	165239	Invoice/Voucher
54	MLC - Jhelum Cantonment Board	165224	Invoice/Voucher
55	MLC - Kamra Cantonment Board	165216	Invoice/Voucher
56	MLC - Karachi Cantonment Board	165232	Invoice/Voucher
57	MLC - Kharian Cantonment Board	165225	Invoice/Voucher
58	MLC - Kohat Cantonment Board	165203	Invoice/Voucher
59	MLC - Korangi Creek Cantonment Board	165234	Invoice/Voucher
60	MLC - Lahore Cantonment Board	165220	Invoice/Voucher
61	MLC - Loralai Cantonment Board	165242	Invoice/Voucher
62	MLC - Malir Cantonment Board	165236	Invoice/Voucher
63	MLC - Mangla Cantonment Board	165226	Invoice/Voucher
64	MLC - Manora Cantonment Board	165237	Invoice/Voucher
65	MLC - Mardan Cantonment Board	165205	Invoice/Voucher
66	MLC - Multan Cantonment Board	165227	Invoice/Voucher
67	MLC - Murree Galis Cantonment Board	165218	Invoice/Voucher
68	MLC - Murree Hills Cantonment Board	165217	Invoice/Voucher
69	MLC - Nowshera Cantonment Board	165202	Invoice/Voucher
70	MLC - Okara Cantonment Board	165231	Invoice/Voucher
71	MLC - Ormara Cantonment Board	165243	Invoice/Voucher
72	MLC - Pano Aqil Cantonment Board	165238	Invoice/Voucher
73	MLC - Peshawar Cantonment Board	165210	Invoice/Voucher
74	MLC - Quetta Cantonment Board	165240	Invoice/Voucher
75	MLC - Rawalpindi Cantonment Board	165209	Invoice/Voucher
76	MLC - Risalpur Cantonment Board	165206	Invoice/Voucher
77	MLC - Sanjwal Cantonment Board	165219	Invoice/Voucher
78	MLC - Sargodha Cantonment Board	165228	Invoice/Voucher
79	MLC - Shorkot Cantonment Board	165230	Invoice/Voucher
80	MLC - Sialkot Cantonment Board	165223	Invoice/Voucher
81	MLC - Swat Cantonment Board	165244	Invoice/Voucher
82	MLC - Wah Cantonment Board	165211	Invoice/Voucher
83	MLC - Walton Cantonment Board	165221	Invoice/Voucher
84	MLC - Zhob Cantonment Board	165241	Invoice/Voucher
85	Multan Electric Power Company (MEPCO)	163726	Invoice/Voucher
86	Muslim Commercial Bank Arif-habib Investments (MCB-AH)	162224	Invoice/Voucher
87	NAYAPAY	106729	Top Up
88	NAYATEL	100068	Invoice/Voucher
89	NIT	100648	Invoice/Voucher
90	ONELOAD	105623	Top Up
91	OPTIX	167849	Invoice/Voucher
92	Pak Qatar Takaful Family 1	100778	Invoice/Voucher
93	Pak Qatar Takaful Family 2	107784	Invoice/Voucher
94	Pak Qatar Takaful Family 3	107786	Invoice/Voucher
95	Pakistan Telecommunication Company Limited (PTCL) PSTN	178258	Invoice/Voucher
96	Pakistan Telecommunication Company Limited Defaulter	178253	Invoice/Voucher

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S.#	Company Name	Prefix	Category
97	Pakistan Telecommunication Company Limited EVO Postpaid	178276	Invoice/Voucher
98	Pakistan Telecommunication Company Limited EVO Prepaid	178277	Invoice/Voucher
99	Pakistan Telecommunication Company Limited Vfone	178255	Invoice/Voucher
100	Peshawar Electricity Supply Company (PESCO)	173726	Invoice/Voucher
101	Qubee Consumer	178232	Invoice/Voucher
102	Qubee Distributor	178233	Invoice/Voucher
103	Sui Northern Gas Pipelines Limited (SNGPL)	176475	Invoice/Voucher
104	Sui Southern Gas Company (SSGC)	107742	Invoice/Voucher
105	Sukkur Electric Power Company (SEPCO)	107372	Invoice/Voucher
106	Transworld	100089	Invoice/Voucher
107	Ublfund	108253	Top Up
108	Wateen	100928	Invoice/Voucher
109	Witribe	109487	Invoice/Voucher
110	World Call (WCall)	100092	Invoice/Voucher
111	Rawalpindi WASA	179272	Invoice/Voucher
112	Soar Education (Private) Limited	107627	Invoice/Voucher
113	Excise And Taxation (Sind)	100328	Invoice/Voucher
114	Cas Management	122466	Invoice/Voucher
115	ICT	100428	Invoice/Voucher
116	KMBL Loan Payment	105625	Top Up
117	ZTBL Loan Payment	109825	Top Up
118	Adamjee (Conventional)	123265	Invoice/Voucher
119	Adamjee (Takaful)	123266	Invoice/Voucher
120	Water Sanitation Services Peshawar	100079	Invoice/Voucher
121	Water Sanitation Agency Lahore	100059	Invoice/Voucher
122	Cedar College	123327	Invoice/Voucher
123	CDA Water & Sanitation	122002	Invoice/Voucher
124	CDA Property Tax	122001	Invoice/Voucher
125	Golootlo	100455	Invoice/Voucher
126	KASB Securities	105272	Top Up
127	Simpaisa	100077	Invoice/Voucher
128	NTS	100687	Invoice/Voucher
129	NTC	100682	Invoice/Voucher
130	DHA Club Lhr	100222	Invoice/Voucher
131	Gift University	104438	Invoice/Voucher