

Complaint Form

To,
Branch Manager
MCB Bank
U.A.E

Name:	
E-ID:	
Phone:	Mobile:
Fax:	E-mail:
Address:	
MCB Branch/ Product Name:	
Account/Loan Number (If any):	
Complaint Description	

Signature:

HOW TO COMPLAIN

- Please fill in the complaint form, providing all the details requested.
- You may drop the complaint form in the Complaint/ Suggestion Box available in your branch or you may also mail the same at the given address.
- If you need to attach documents with your complaint please attach the same to the complaint form and drop them in the drop box or mail them to the given address.
- You may also log your complain by calling at **+971-43963321**
- You may send the Complaint Form at Fax: **+971-43963210**

Important

- The provision of the E-ID Number is mandatory.
- You may contact our Branch at **+97143964472-73** for the status/ resolution of the complaint