

## E-Statements

### Terms & Conditions

#### **Please read these terms and conditions carefully**

I hereby instruct and authorize the Bank to send by email my E-statement Information relating to my access to the "E-statement Services" to my email address, as per the Bank's records, and, I agree that the risk of non-receipt and/or disclosure of the Security Codes / my account information to third parties shall be fully borne by me.

In consideration of my instruction for account statement(s) and advice(s) to be sent to the e-mail address specified at the requested frequency, any existing instruction/s to hold mail or to send all statements and advice by post or courier services are cancelled. I agree that all statements or advices sent by ("the Bank") shall be deemed to be accurate and correct unless I give written notice to the Bank of any inaccuracies or errors reflected on the statement or advice within 15 days of the date of the statement or advice. I hereby expressly waive any legal rights, past or future, that I may have against the Bank for providing "E-statement Services" and fully accept the risks and responsibilities associated with statements and advices being transmitted electronically. I acknowledge that the Bank would not be held liable against any external factors affecting the privacy and/ or security of e-mails during Internet transmission. The Bank shall not be liable or responsible for data corruption, delay, interception and unauthorized amendment of information transmitted electronically from time to time and at any time.

I further agree to keep the Bank indemnified against all actions, proceedings, liabilities and claims, cases, damages, costs and expenses in relation to or arising out of the Bank accepting my request and transmitting statements and information through electronic means. I agree to pay all fees and charges which the Bank may impose from time to time in with "E-statement Services" I warrant that all the information provided by me, at the time of applying for the service is true, accurate and complete in all respects.

I hereby confirm that any change in my email address or any request for discontinuation of this facility will be immediately informed by me to the Bank Customer Service through phone banking. Failure to receive any Service due to change of email address not being Communicated to the Bank will not excuse me from claiming non-receipt of the E-statements. The bank shall not be liable or responsible for data corruption, delay, interception and unauthorized amendment of the information so given and the bank reserves it's right to update and vary such information from time to time and at any time.

This agreement is in addition to and not in substitution for any other agreements, mandates, terms and conditions relating to the customer's account(s) with the Bank.

I do hereby confirm having read the above Terms & Conditions and be bound by them.