

MCB Internet Banking

Bill Registration & Payment User Guide

How to add a utility bill?

After logging into your MCB Internet Banking profile, please follow below easy steps to register your biller:

- Bill Payments → Register Biller
- Click “Add New Biller”
- Enter below information:
 - Select a Biller
 - Consumer number/Mobile number with the biller
 - Nick Name (biller name for your assistance)
- Click “Submit” button to proceed
- Press “Confirm” button & you will receive an auto generated “OTP” (One Time Password) through SMS
- Enter received “OTP” & you will receive on screen confirmation of biller addition.

How can I make bill payment to registered biller?

Once the Biller has successfully registered, you can make payments on real time basis by following below easy steps:

- Bill Payments → Pay Bills
- Select “Biller & Source Account”
- Press “Submit” & you will receive on screen confirmation for payment
- Press “Confirm” to proceed with payment
- You will also receive an on screen, email & SMS confirmation for the transaction.

Note:

- IF consumer number is alphanumeric then always type the alphabet in small character.
- Bank will not be liable of any dues/charges, if payment not made successfully to the billing company due to any system error/failure.

Please find below sample biller consumer number for your ready reference

Sample Consumer Numbers

Sr. #	Biller Name	Company Name	Sample Consumer #	Reference Type	Type	Max Length
1	PTCL	Pakistan telecommunications	0113504419000	Account ID	Numeric	13
2	FESCO	Faisalabad electric supply company	08134130792600	Reference #	Numeric	14
3	GEPCO	Gujranwala electric power company	01121330008100	Reference #	Numeric	14
4	LESCO	Lahore electric supply company	10111440863100u	Reference #	Alphanumeric	15
5	MEPCO	Multan Electric Supply Company	16151121444300	Reference #	Numeric	14
6	PESCO	Peshawar Electric Supply Company	04261210027191	Reference #	Numeric	14
7	QESCO	Quetta Electric Supply Company	07482430592200	Reference #	Numeric	14
8	SEPCO	Sukkur Electric Supply Company	02321548795135	Reference #	Numeric	14
9	KWSB	Karachi water and sewerage board	N0073050000	Consumer Number	Alphanumeric	11
10	LWASA	Lahore water and sewerage authority	40097772	Account #	Numeric	Variable Length
11	RWASA	Rawalpindi Water & Sewerage Authority	A0100762	Account #	Alphanumeric	Variable Length
12	FWASA	Faisalabad water and sanitation agency	w11200287	Account #	Alphanumeric	10
13	GWASA	Gujranwala Water and Sanitation Agency	2359854	Account #	Numeric	Variable Length
14	WI-TRIBE	Wi-tribe	65232548975963256	Customer ID	Numeric	20 (Max)
15	CDGK	City District Government Karachi	23548751246954	Consumer #	Numeric	14
16	SNGPL	Sui Northern Gas Pipelines Limited	17647668748	Consumer #	Numeric	11
17	SSGC	Sui Southern Gas Company Limited	2827970000	Customer #	Numeric	10
18	K-ELECTRIC	Karachi Electric	0400000664365	Account #	Numeric	13
19	HESCO	Hyderabad Electric Supply Company	01373110013800	Account #	Numeric	14
20	IESCO	Islamabad Electric Supply Company	15141111610800	Account #	Numeric	14